

The following payment methods are available:



Direct Debit from a Credit Card.



Online by Credit Card



Online by PayPal



Invoice where payment can be made by EFT

Additional Billing and Payments Information

Tax invoices will be delivered by email to the email address that was used during the signup processes. The customer remains solely responsible for advising VoIPcloud should their contact email address change at any time.

Direct debit payments from a credit card or PayPal will be automatically processed within two days of notice being given unless VoIPcloud has agreed otherwise.

The billing period commences on the first of the month. Payment for the first month will be calculated pro-rata.

Customers on post paid plans paying by invoice will be invoiced at the start of each month for the next calendar month in advance (call charges are billed in arrears). Payment terms for invoice customers are 14 days from date of invoice.